



# Bako Motors – Company Policy

## **Mission, Vision, Values:**

We are on a mission to create sustainable mobility solutions by powering E-Vehicles with renewable energy.

Our vision is to create sustainable mobility accessible for all.

We are driven by a deep commitment to sustainability, innovation, and community empowerment.

## **Customer Satisfaction:**

We are committed to Customer satisfaction by improving the reliability of our products and building trust through responsive support.

We are committed to maintaining high quality standards and ensure that cost reductions will never come at the expense of service quality.

## **Compliance with Normative and Legal Exigencies:**

We respect all applicable relevant legal and regulatory requirements and prepare for evolving standards.

We expect our suppliers and partners to share this commitment to meeting essential norms and Regulations.

## **Commitment to Continuous Improvement:**

We believe that continuous improvement is the engine of excellence and sustainability.

We foster a learning culture as we invest in technology, training, and collaboration with interested parties to elevate our processes, products, and services.

## **Framework for setting quality Objectives:**

By setting measurable objectives and evaluating our performance regularly we aim to meet customer expectations and improve our processes, products, and services.

## **Safe Work environment:**

We are committed to set-up a safer work environment by providing the necessary equipment, safer workflows, procedures, training and awareness.

## **Environmental Responsibility:**

We aim, when we have control or influence , to consider the life cycle perspective to potentially prevent or mitigate environmental impacts such as climate change within the life cycle.

We are committed to adopting and implementing the UN's Sustainable Development Goals in areas where it is applicable to our context .

## **Management Board, Tunis on June 2025.**

COO, Khaled Habaieb

Signé avec Odoos Signature  
*Khaled Habaieb*  
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CEO, Boubaker Siala

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*Boubaker Siala*  
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